



# MAINTENANCE TECHNICIAN

## REQUIREMENTS:

- Technical computer skills required on all forms of hardware - laptops, tablets and mobile devices
- Professional in all forms of communications such as email, phone calls, video calls and texts
- Ability to work well under pressure in an agile, fast-paced environment
- Excellent time management skills with the ability to change activity frequently and cope with interruptions
- Highly responsive and reliable
- Strong attention to detail
- Prior housekeeping experience a plus
- Adhere to all company policies and procedures
- Availability to work Sunday through Saturday, early mornings and evenings as needed.
- Traveling between worksites is frequent and this person will need their own reliable transportation.
- Occasional need to perform housekeeping and maintenance duties
- Ability to stand, sit, and walk for an extended period of time

## RESPONSIBILITIES:

- Assist with maintenance operations in assigned location(s), for a specific portfolio of properties.
- Meet and maintain Tides to Pines standards and metrics such NPS, standard unit appearance, and efficiency.
- Perform home maintenance (appliance/ cable/ wifi troubleshooting, basic HVAC repair, light plumbing, etc).
- Conduct regular inspections prior to guest and owner arrivals.
- Support your team with escalated guest and homeowner concerns by responding to emails, calls and work orders.
- Assist with housekeeping assignments as needed.
- Establish and maintain open, collaborative relationships with fellow regional team members and upper management team.
- Provide cross-coverage for your team members when necessary.
- Perform home maintenance (appliance/ cable/ wifi troubleshooting, basic HVAC repair, light plumbing, etc).
- Conduct routine and safety inspections prior to guest and owner arrivals.

**We are currently looking for an exceptional individual to join our team as a Maintenance Technician. This person is a hard-working individual who will embody our values while ensuring the maintenance needs of all properties are met.**



**Scan Here  
to Apply!**